

# Belgravia Sports Apparel Pty Ltd

ABN: 14 635 241 913

COVID-19 – 16.11.2020

JS Sports Uniform Shop Sites.

Protocol for Safe Retail Sales and Customer Contact.

Dear Customers

Your health and the health of our staff remain our main priority during this time.

We thank you for your patience and understanding and ask that you adhere to our guidelines listed below:

1. Fittings are by **appointment only** during this time. Please follow the link [insert link] to book your appointment.
2. Please choose online shopping if you know your size if possible, there are 3 methods to collect your purchase: <https://belgraviasportsonline.com.au/>
3. All enquiries to: [cumberlandpark@belgraviasports.com.au](mailto:cumberlandpark@belgraviasports.com.au)
4. If you have recently travelled interstate or overseas and have not yet completed the mandatory 14 day isolation period, or are feeling unwell, we respectfully ask that you do not attend this facility.
5. Due to recent updated Government restrictions, **only 3 people can be on our premises at a time.**
6. You will be asked prior to entering the store to sanitize your hands with sanitizer provided by JS Sports, or you may use your own.
7. One student accompanied by parent/caregiver to be in the shop at a time. Please wait patiently outside until the customer in store has exited the premises.
8. Where possible, payment by card is preferred.
9. Email or text receipt option available for those not wanting a paper receipt.
10. Afterpay is available for online sales; please ask our staff if you are unsure how to place an online order on your device. Your transaction will appear within minutes and you can take your purchase.

